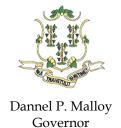


DEPARTMENT of CHILDREN and FAMILIES

Making a Difference for Children, Families and Communities



Joette Katz Commissioner

POLICY BULLETIN 2016-05

Section and Title 31-8-6 Delivery of Services Using a Client's Preferred Method of **Communication Related Practice** Practice Guide for Policy 31-8-6 Guides **Forms** DCF-1248 (New) **Effective Date** March 1, 2016 **Target** All DCF Staff Audience To update policy regarding the procedure for ensuring that services are Purpose delivered to clients in the client's preferred method of communication. **Distribution and** Via All Staff email **Review Process Suggestions** If you have any suggestions for clarifying or improving the attached policy, for procedures or forms, please contact: William Rivera, Director of **Improvement** Multicultural Affairs. Sunsetted None Policy and **Forms**